DirectHome MEDICAL
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SoClean 3+

SETUP GUIDE

SoClean 3+ is a single user system designed for use with:

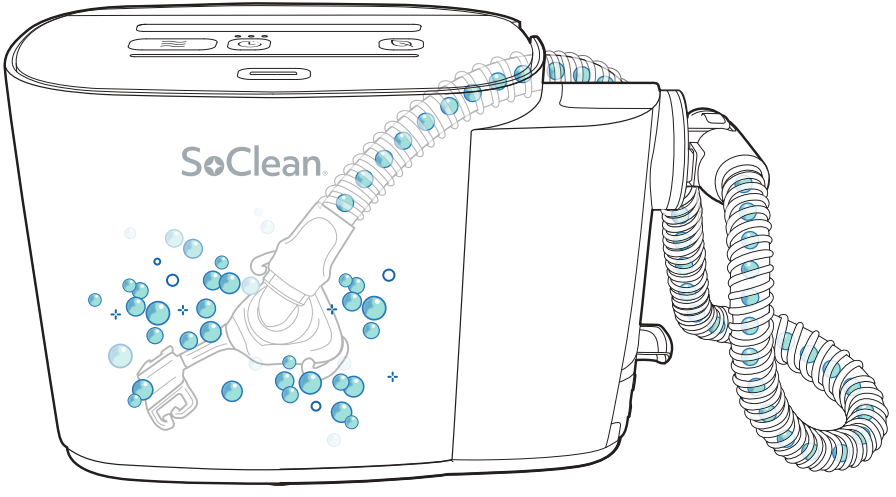
ResMed Mirage™ FX and ResMed AirFit™ P10 Masks
ResMed SlimLine™ Tubing and ResMed ClimateLineAir™
for ResMed AirSense™ 10

Start Here!

The SoClean 3+ uses humidified ozone to reduce bacteria.

The ozone bacterial reduction process only achieves full reduction after your CPAP hose and mask have been through at least five SoClean 3+ Cycles.

Humidified ozone is passed through your hose and mask and once the cycle is complete, the ozone is converted back into oxygen.



To learn more, see “Learn About Ozone” section in the User Manual

During Use:

If you experience any respiratory or cardiac symptoms;

If you develop rash or acne where the mask touches your face:

Discontinue use of the SoClean 3+ and consult your healthcare provider.

Contact SoClean Customer Care before running your machine again.

If you notice a strong scent of ozone or other unfamiliar odor, or experience headache, cough or shortness of breath during your SoClean 3+ operation:

Leave the room for 4 hours from when your SoClean 3+ Cycle began.

Discontinue use of the SoClean 3+.

For more information, see “Troubleshooting” section in the Reference Guide or User Manual.

Refer to “Warnings” section in the User Manual.



For Help with Setup or Questions Related to Daily Use/Maintenance:

Call 866-501-3705

SoClean 3+ is designed to be used by one user.

The SoClean 3+ should be used as an adjunct to reduce bacterial populations on certain compatible home use CPAP mask and ventilation hoses after cleaning.

You should not change or lessen the frequency of your hose and mask cleaning.

For a complete list of compatible accessories, please visit:
SoClean.com/compatible-accessories

What's Included

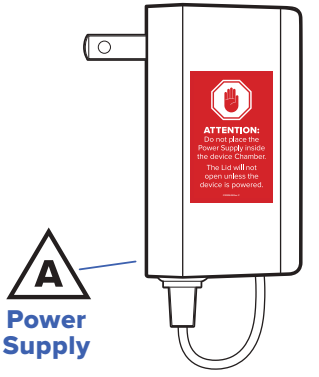


For Cleaning • Maintenance • Moving • Storage—See Your Reference Guide

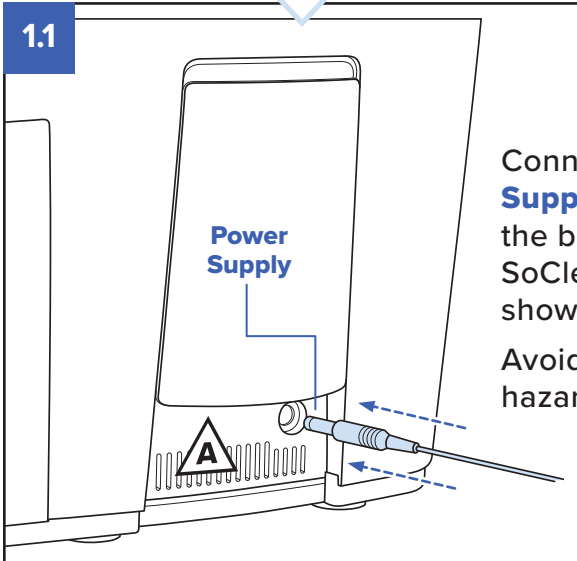
1 Power Your SoClean 3+

Your SoClean 3+ is designed to remain powered on at all times.

DO NOT place the Power Supply inside the Hose & Mask Chamber. The Lid will not open unless the SoClean 3+ is powered.



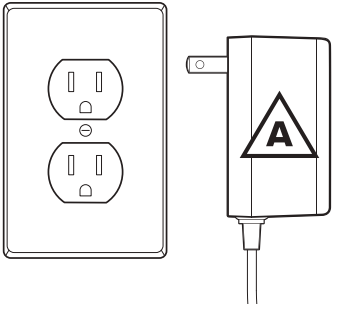
1.1



Connect **Power Supply** Ⓐ to the back of your SoClean 3+ as shown.

Avoid a tripping hazard.

1.2



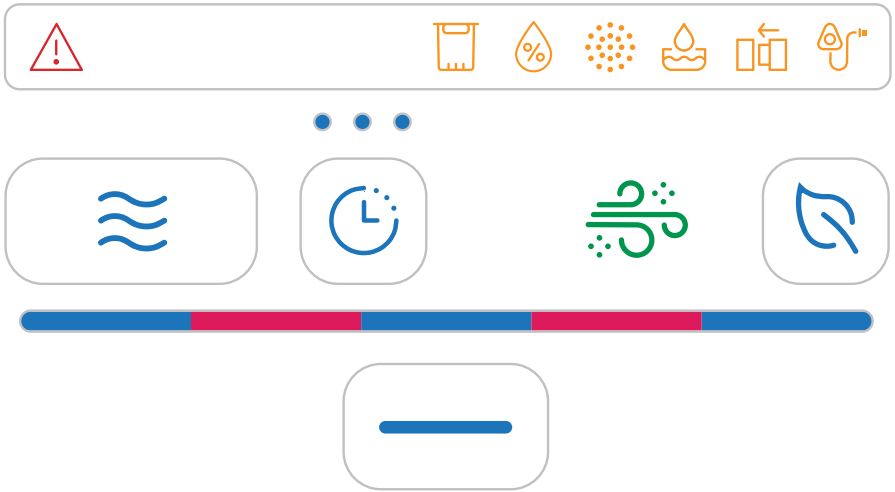
Locate an electrical outlet in a well ventilated room.

Plug **Power Supply** Ⓐ into an electrical outlet or power strip.

Your SoClean 3+ will power on as soon as you plug it in.

All the device lights will flash for a moment when you first plug in your SoClean 3+:

You may not see them if you are not looking at the Lid immediately after it is connected to power.

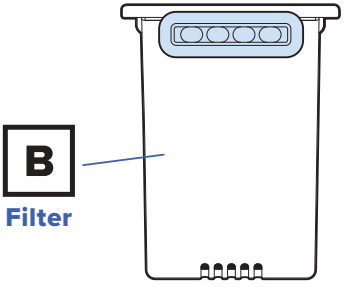


At this point in your SoClean 3+ setup, these indicator icons should still be lit:

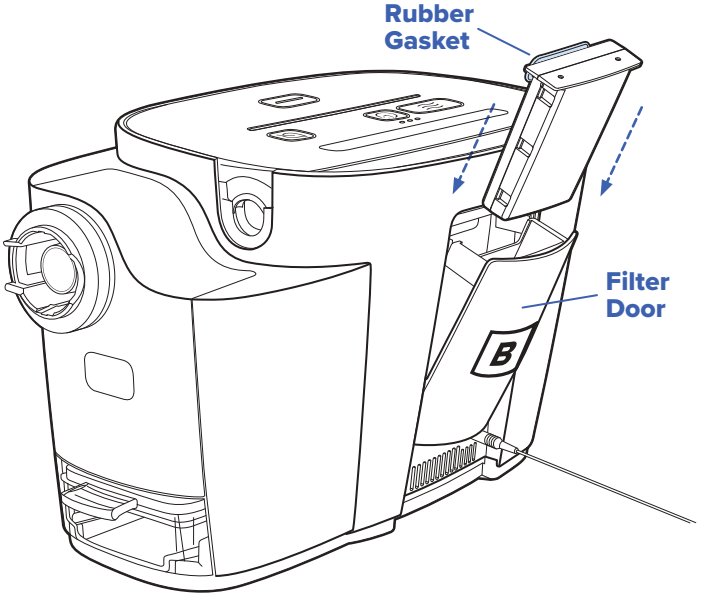


The indicator icons will turn OFF as setup steps are completed.

2 Install the Filter

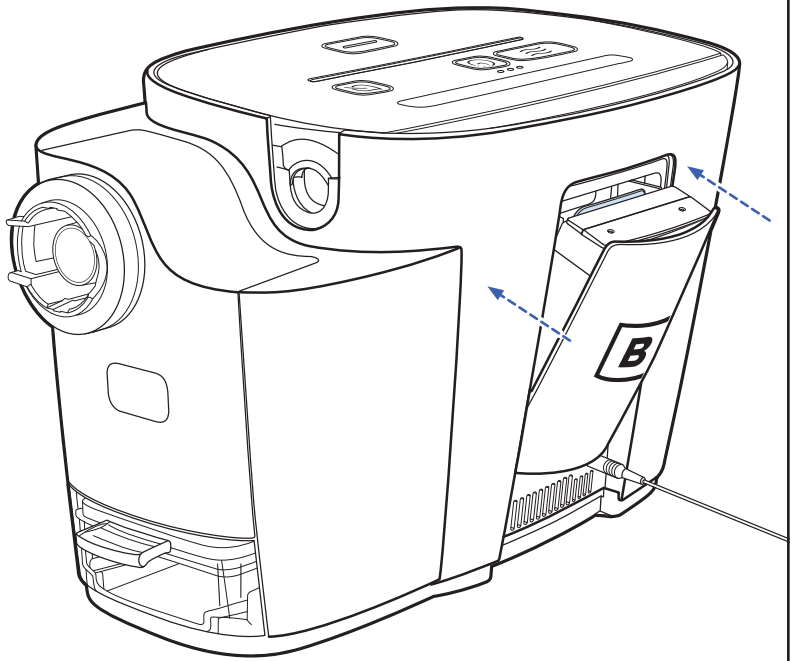


2.1



Open **Filter Door** B by pulling the top edge of the door away from the unit. Insert **Filter** B into the slot with the blue **Rubber Gasket** facing inward as shown.

2.2



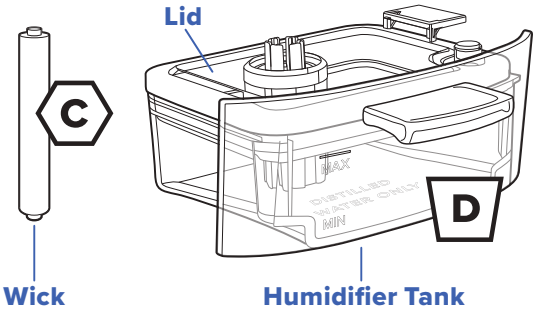
Push the **Filter Door** until it is fully closed.

The **Filter Issue** icon will turn OFF when the **Filter** is installed and the **Filter Door** is closed correctly.

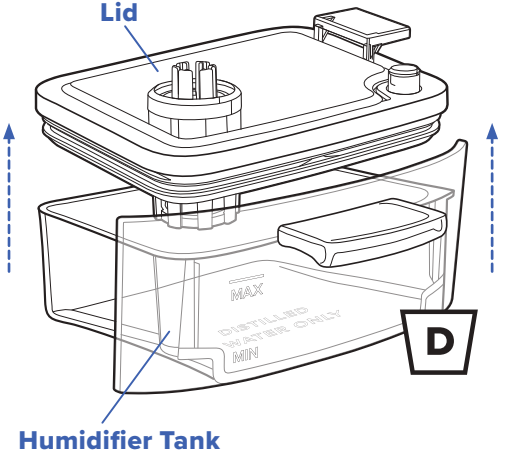
If the Filter Issue icon is flashing on the Lid, remove and reinstall the Filter and make sure the filter door is fully closed.

3 Install the Humidifier Tank

When the **Humidifier Tank** needs to be cleaned, the **Water Issue Icon** will **flash orange** at the start of a cycle.



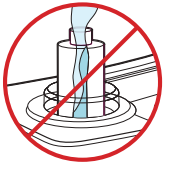
3.1

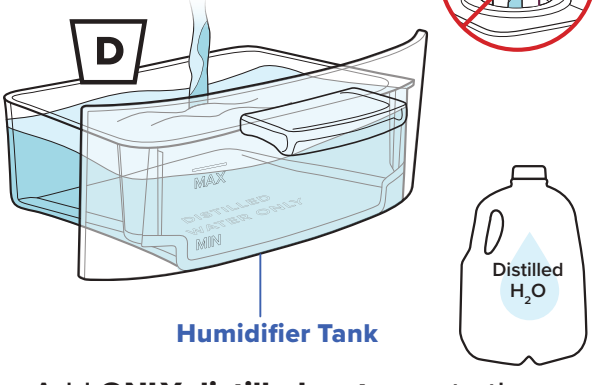


Remove the **Lid** from the **Humidifier Tank** D.

3.2

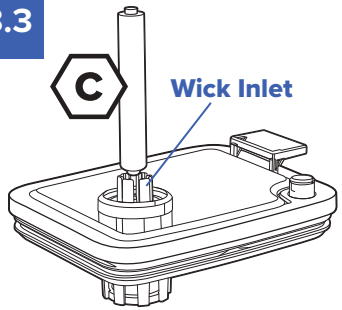
Do not attempt to fill through the lid.



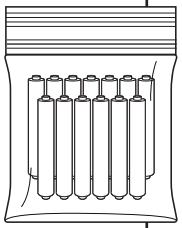


Add **ONLY distilled water** up to the MAX FILL line on **Humidifier Tank** D.

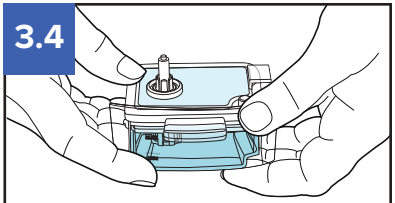
3.3



Remove a **Wick** from the bag. Guide the **Wick** into the **Wick Inlet** on the **Humidifier Tank Lid**, pushing down to ensure it is in place.



3.4



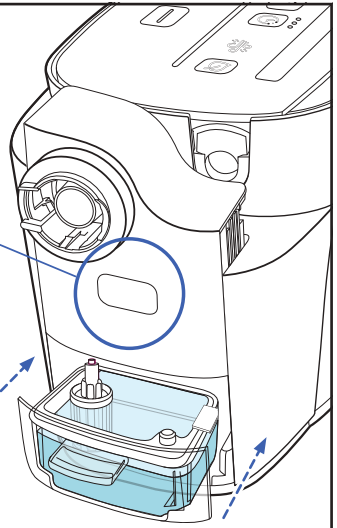
Replace the **Lid** on the **Humidifier Tank**.

Close firmly.

3.5

Press the button on the side of the drawer to lift the drawer up.

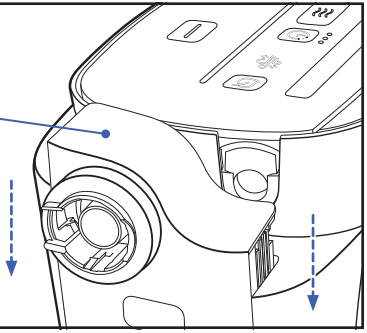
Install the **Humidifier Tank** into the **Drawer** of your SoClean 3+ by sliding it into the recess with the **Wick** facing up and on the left side.



If the **Humidifier Drawer** does not lift when the button is pushed, press gently on the top of the **Drawer** to release the latch.

3.6

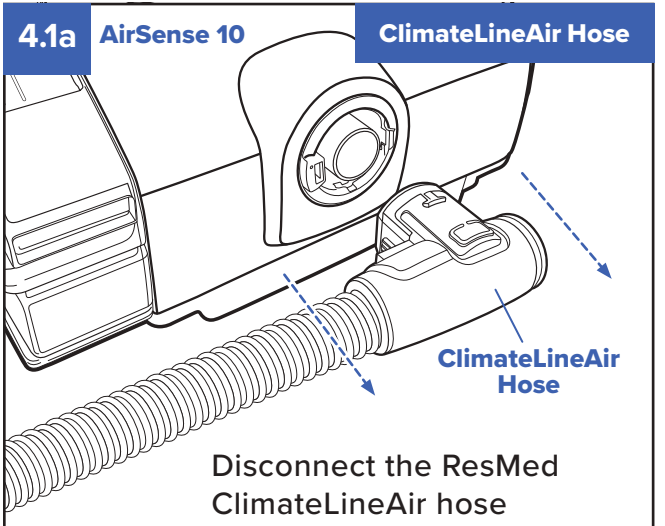
Press down on the **Drawer** until it latches into place.



4 Wash, Rinse and Dry Your CPAP Mask and Hose

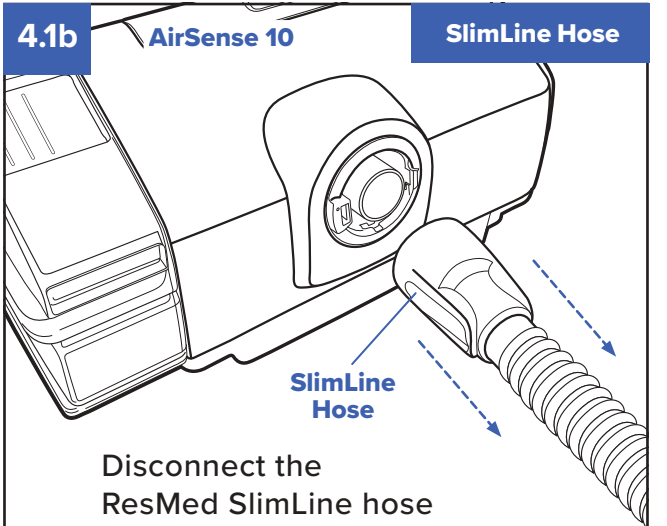
Disconnect your ResMed ClimateLineAir™ **OR** ResMed SlimLine™ hose from your ResMed AirSense™ 10 CPAP device.

4.1a AirSense 10 — ClimateLineAir Hose



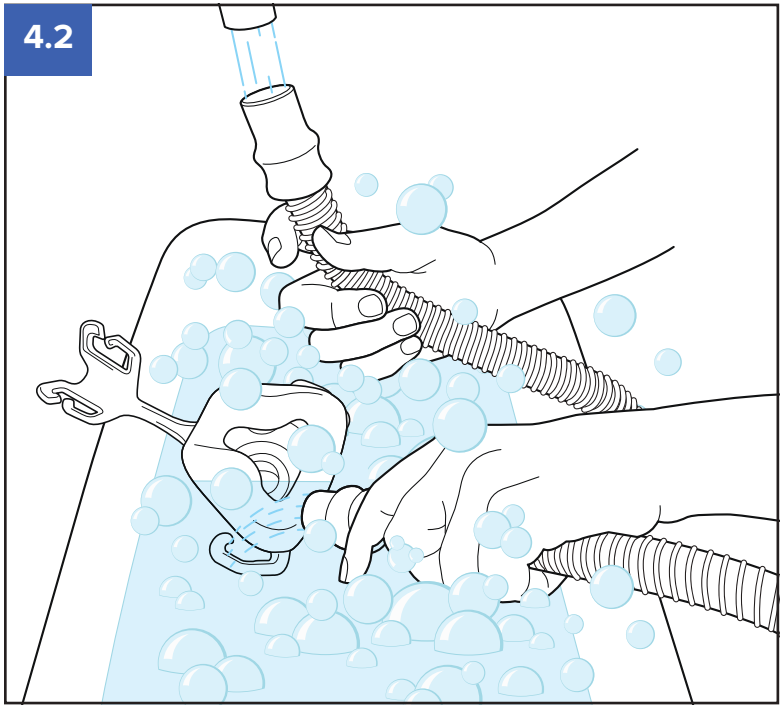
Disconnect the ResMed ClimateLineAir hose from the AirSense 10.

4.1b AirSense 10 — SlimLine Hose



Disconnect the ResMed SlimLine hose from the AirSense 10.

4.2



Wash, rinse, and dry your hose and mask as recommended by the manufacturer.

Your SoClean 3+ should be used as an adjunct to reduce bacterial populations on certain compatible home use CPAP mask and hoses after cleaning.

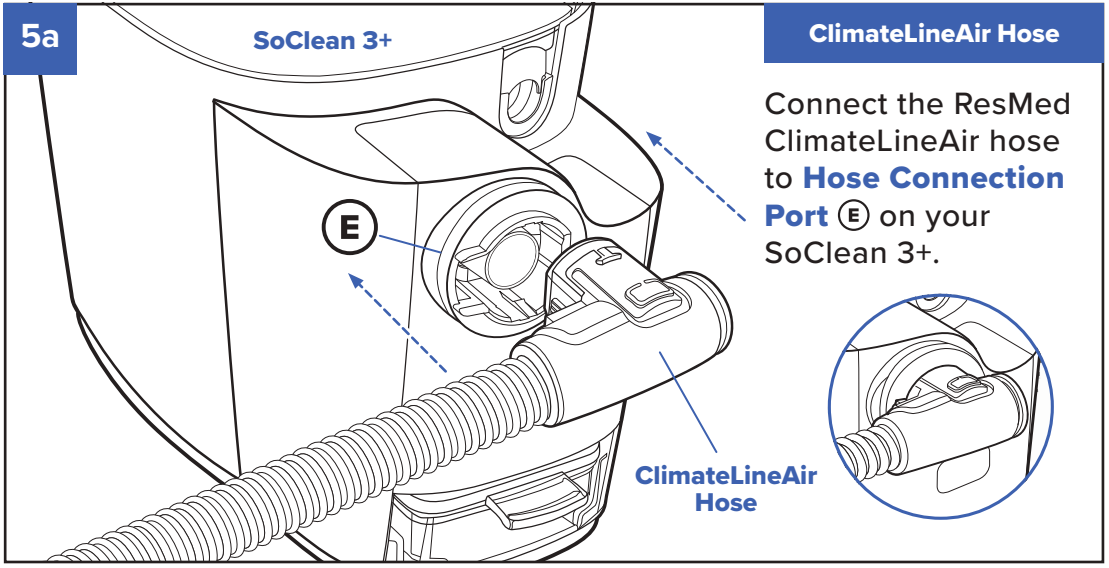
Washing removes oils, films, debris and other build up that can naturally form on your mask and hose from use.

5 Connect Your ResMed ClimateLineAir™ Hose

If you use the **ResMed SlimLine**™ (Standard/Non-Heated) hose, **continue to next page**.

The **Hose Port Issue** icon will turn OFF when hose is correctly connected.

5a



ClimateLineAir Hose

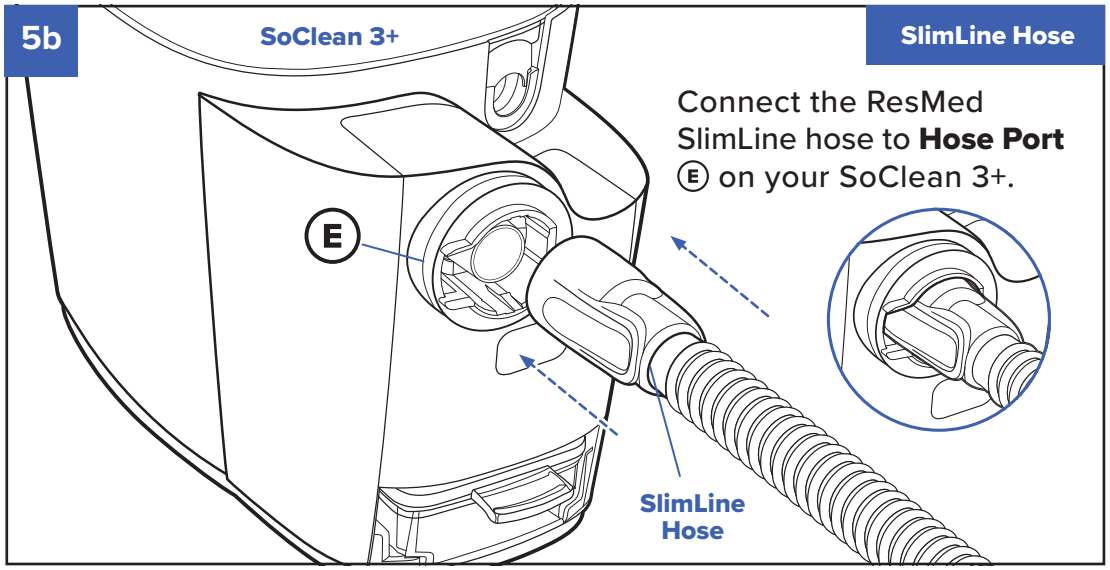
Connect the ResMed ClimateLineAir hose to **Hose Connection Port** Ⓔ on your SoClean 3+.

5 Connect Your ResMed SlimLine™ Hose

If you use the **ResMed ClimateLineAir** ™ (Heated) hose, **see the previous page**.

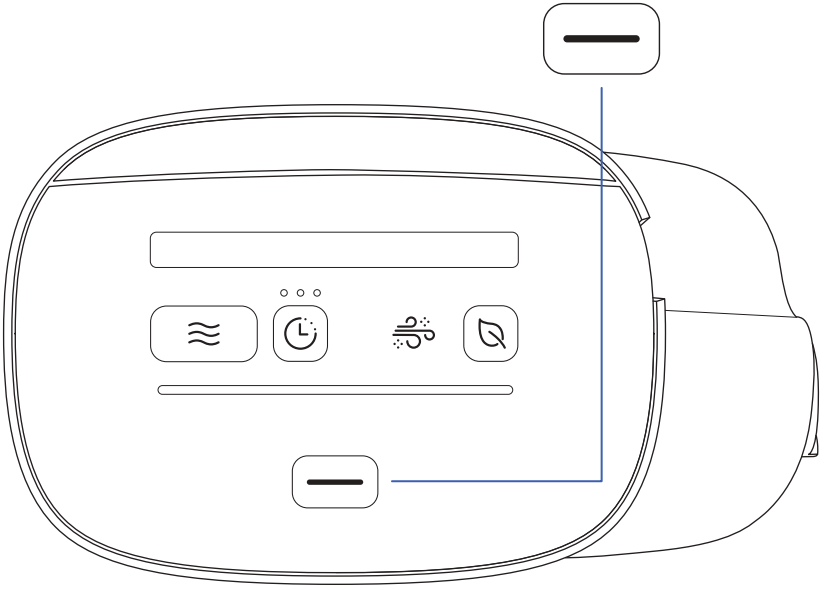


The **Hose Port Issue** icon will turn OFF when hose is correctly connected.



6 Place Your Mask in the Hose & Mask Chamber

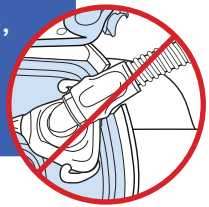
6.1



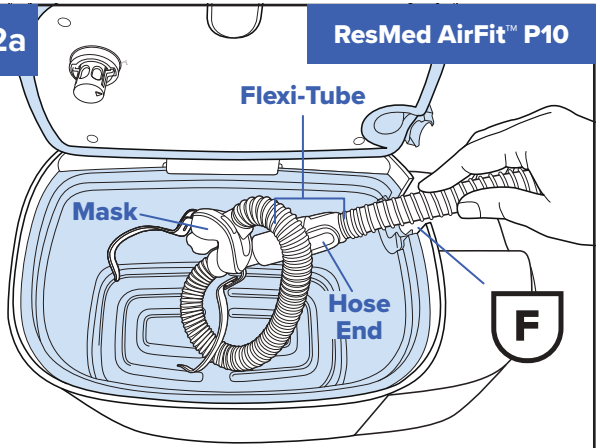
Press the **Lid Open Button** — to open the **Lid**.

The **Lid** will spring open and the inside of the **Hose & Mask Chamber** will light up.

CAUTION: Rest the flexible part of the hose, not the rigid hose end, in **Hose Slot** F to ensure a proper seal.

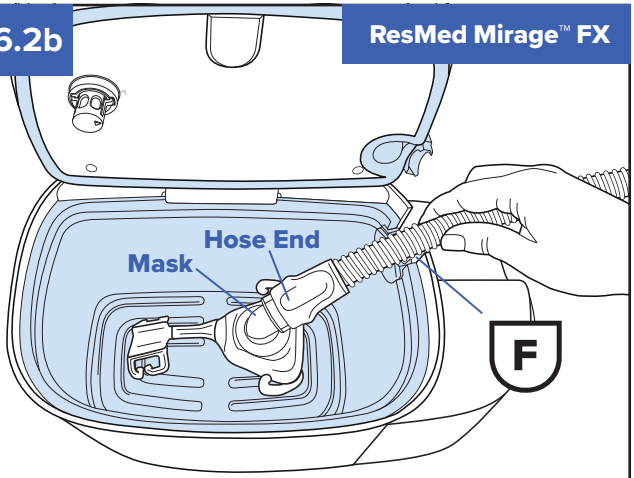


6.2a ResMed AirFit™ P10



Place the entire **ResMed AirFit™ P10** mask, **Flexi-Tube**, and hose end into the **Hose & Mask Chamber**, resting the hose in **Hose Slot** F.

6.2b ResMed Mirage™ FX



Place **ResMed Mirage™ FX** mask into the **Hose & Mask Chamber** resting the hose in **Hose Slot** F.

6.3



Push your **SoClean 3+ Lid** down to close until it latches shut.

If the SoClean 3+ Lid will not stay closed, call Customer Care 866-501-3705

The **Hose Slot Issue** icon will turn OFF when the hose is installed correctly.

IMPORTANT: The hose and mask must be in the Hose & Mask Chamber correctly, the Filter must be installed, and the Filter Door must be closed for your SoClean 3+ to operate.

NOTE: Cycles cannot be run back to back without first disconnecting and reconnecting the CPAP Hose to the Hose Port.

NOTE: The SoClean 3+ should be used as an adjunct to reduce bacterial populations on certain compatible home use CPAP mask and ventilation hoses after cleaning. While normal everyday use of CPAP hoses and masks may result in discoloration of these accessories over time, use of hoses and masks with the SoClean 3+ may impact discoloration of your hose or mask. Continued cleaning of your hose and mask as directed by the hose and mask manufacturer is important. Please see our warranty section for further information related to hose and mask accessory warranties.

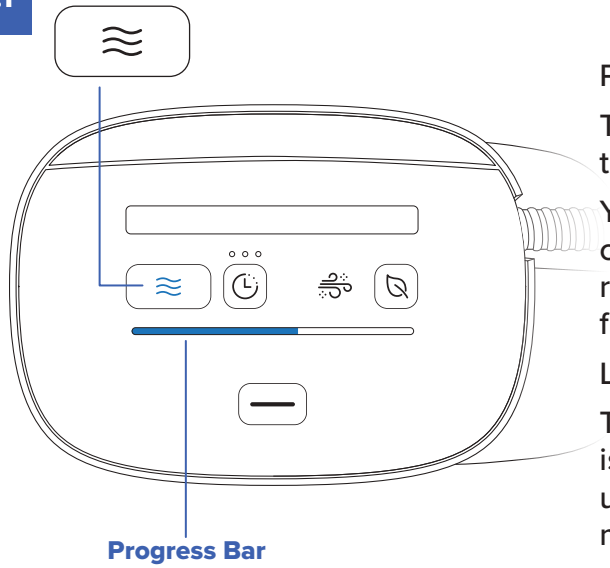
7 Run the SoClean 3+ Cycle

If you notice a strong scent of ozone or unfamiliar odor, or experience headache, cough or shortness of breath during your SoClean 3+ operation:

Leave the room for 4 hours from when your SoClean 3+ Cycle began.

Discontinue use of the SoClean 3+.

7.1



Press the **Cycle Start Button** ≋ to start.

The SoClean 3+ Cycle takes 90 minutes to complete.

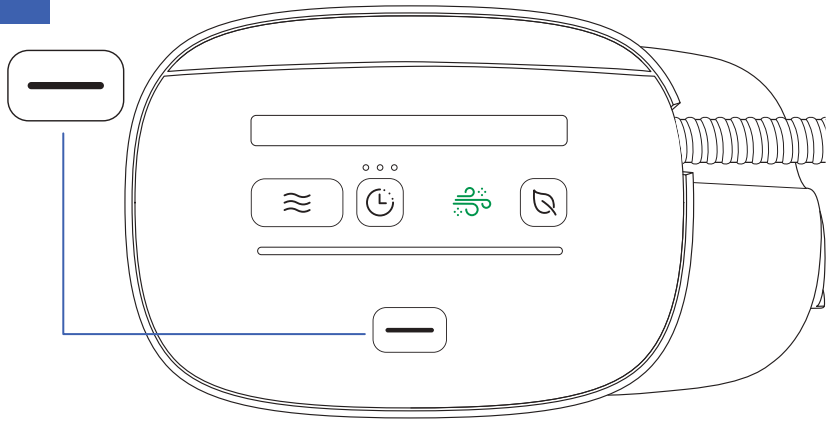
You should hear your SoClean 3+ run continuously for the first 6 minutes. It will then run for about 10 seconds per minute until the final 12 minutes when it will run continuously.

Leave the room for the duration of the Cycle.

The ≋ will light up **blue** when the Cycle is running. The **Progress Bar** ▭ will light up **blue** from left to right as the Cycle moves along.

The **Bacterial Reduction Level Icon** will light up **green** when the Cycle has successfully completed with the desired bacterial reduction level.

7.2



Your hose and mask are ready for use!

Press the **Lid Open Button** to remove your hose and mask from the **Hose & Mask Chamber**. Wait a minimum of 30 minutes between completion of the **Cycle** and use of the CPAP mask and hose.

If the **Bacterial Reduction Level Icon** is **orange**, optimal bacterial reduction may not have been reached.

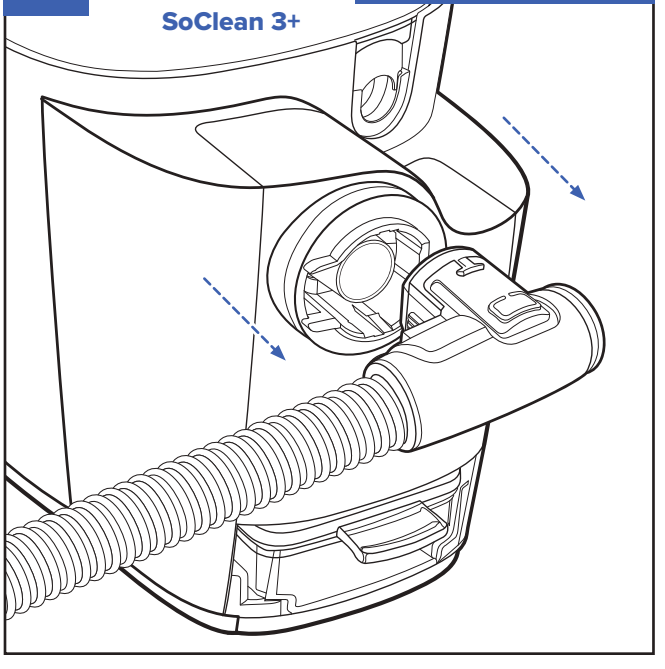
Your hose and mask are safe to use after waiting a minimum of 30 minutes.

If this occurs after your next SoClean 3+ Cycle, contact Customer Care.

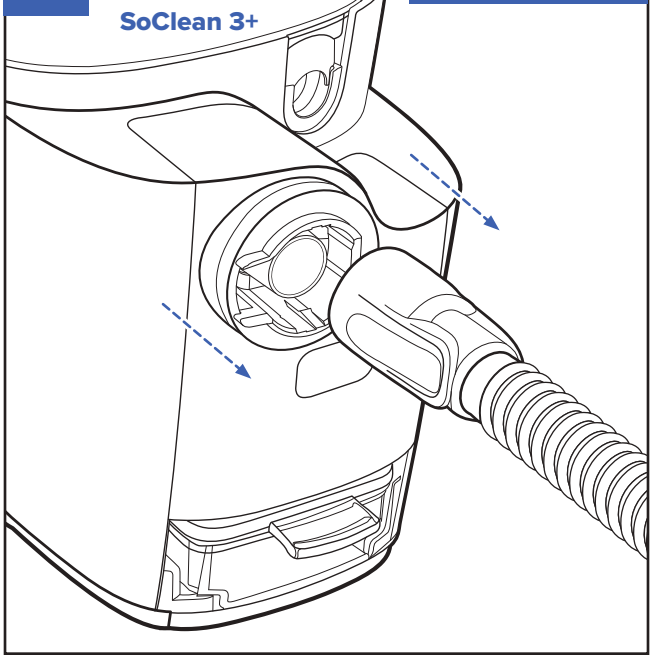
8 Reconnect Your Hose to the AirSense 10

Disconnect your ResMed ClimateLineAir™ **OR** ResMed SlimLine™ hose from the **Hose Connection Port** on your SoClean 3+.

8.1a **ClimateLineAir Hose**

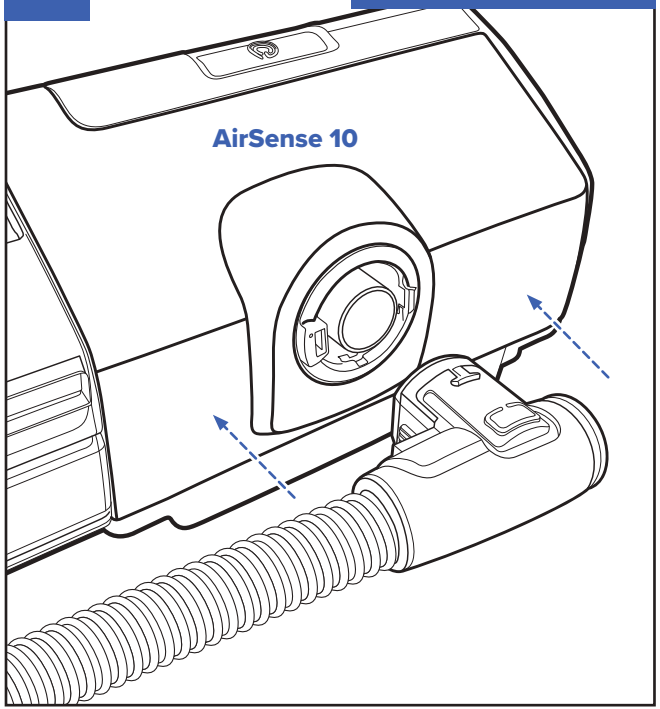


8.1b **SlimLine Hose**

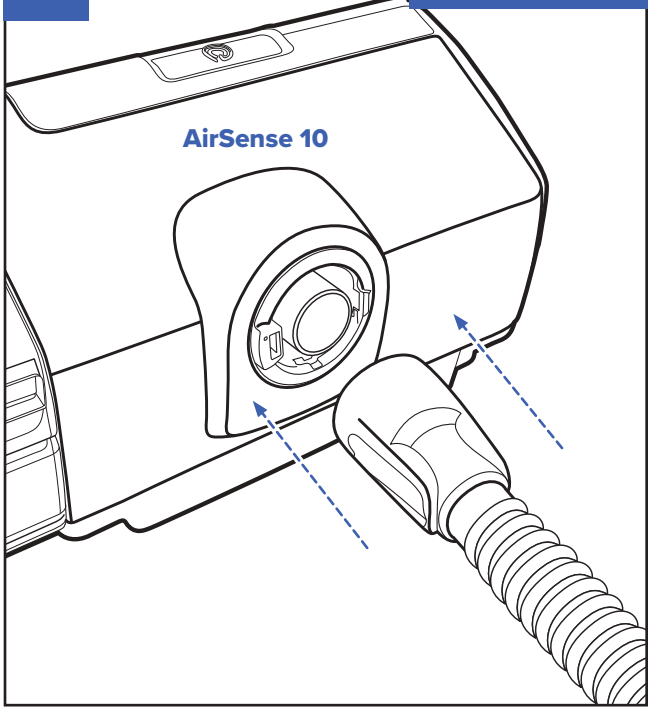


Reconnect your ResMed ClimateLineAir™ **OR** ResMed SlimLine™ hose to your AirSense™ 10.

8.2a **ClimateLineAir Hose**



8.2b **SlimLine Hose**



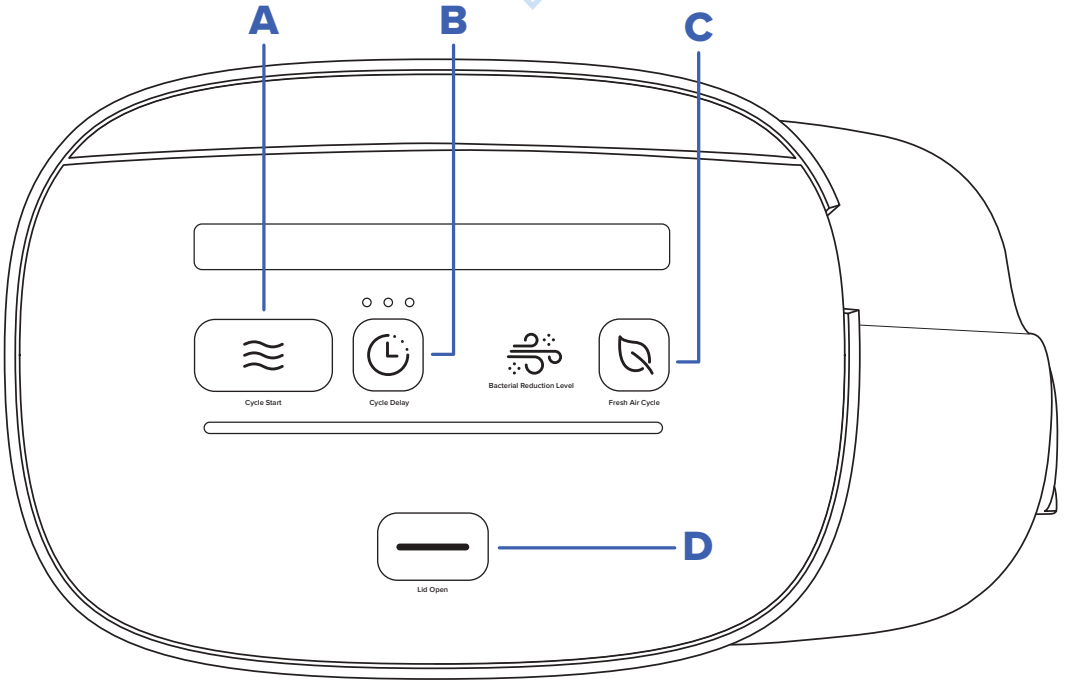
Your Resmed AirSense™ 10 is ready for use!

Buttons

There are 4 buttons on the Lid that are used to operate your SoClean 3+.

There is no power button on your SoClean 3+.

Your SoClean 3+ enters a low-power “sleep” mode when not in use and fully powers when any button on the Lid is pushed.



Buttons illuminate **blue** when any one is pressed to help with visibility in low-light conditions.

A 

Cycle Start Button

Push this button to immediately start the bacterial reduction process. The SoClean 3+ Cycle takes about 90 minutes to complete.

NOTE: Cycles cannot be run back to back without first disconnecting and reconnecting the CPAP Hose to the Hose Port.

B 

Cycle Delay Button

Use to set a 2, 4, or 8 hour delay to the start of your SoClean 3+ Cycle. See “Setting a Delayed Cycle Start” section in the User Manual.

NOTE: The system automatically returns to the default setting of **No Delay** after each use.

C 

Fresh Air Cycle Button

Run air through the system to freshen your hose and mask by pressing this button. The Fresh Air Cycle takes about 5 minutes to complete. You can only run 3 Fresh Air Cycles in a row before you must run a SoClean 3+ Cycle.

NOTE: The Fresh Air Cycle does not reduce bacteria in your hose and mask.

Your hose must be connected to the Hose Port, and your mask and hose must be in your SoClean 3+ Chamber with the Lid closed to run any Cycle.

D 

Lid Open Button

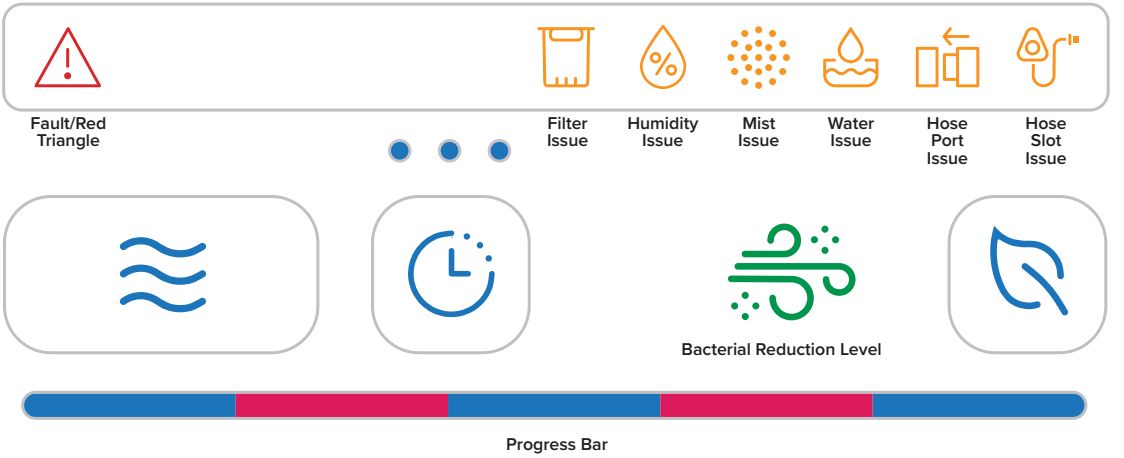
Opens your SoClean 3+ Lid when the device is connected to power. This button can also be used to cancel an active SoClean 3+ Cycle by pressing and holding for 5 seconds.

NOTE: If canceling a Cycle, your SoClean 3+ Lid cannot be opened immediately. It will take about 15 minutes before the - Bacterial Reduction Level icon  lights up and you can open your SoClean 3+.

Indicator Icons/Lights

There are 8 indicator icons that light up to communicate with you.
The indicator icons will light up if attention is needed.

The three round lights, Cycle Progress Bar and buttons also all light up.



Bacterial Reduction Level

Solid Green - Indicates that a SoClean 3+ Cycle is complete. Optimal bacterial reduction has been reached. Your SoClean 3+ Lid can be opened.

Solid Orange - Indicates that a SoClean 3+ Cycle is complete and your SoClean 3+ is safe to open. Your hose and mask are ready to use but may not have reached the optimal bacterial reduction level. If this occurs after your next SoClean 3+ Cycle, contact Customer Care.

Solid Orange and Fresh Air Cycle Button are lit. Fresh Air Cycle is complete. **The desired bacterial reduction level has not been achieved.**

Solid Orange and Solid Red ⚠ - Call SoClean Customer Care.

Fault/Red Triangle

Solid Red - Indicates when your SoClean 3+ has detected an internal issue. See troubleshooting guide.

Mist Issue

Flashing Orange - Indicates that there was an internal issue with Humidity during the Bacterial Reduction Cycle. You will see a Solid Orange Bacterial Reduction Level at the end of the cycle. Your tank may need more water or your wick may be missing. If this occurs after your next SoClean 3+ Cycle, contact Customer Care.

Solid Orange + Solid Red ⚠ - Call Customer Care.

Water Issue

Flashing Orange - Indicates that it is time to clean your Humidifier Tank and replace your Wick. See Tank maintenance instructions.

Solid Orange - Indicates that the Humidifier Tank is missing or the drawer is open. If the tank is installed, check the drawer by opening it and pressing it back down into place.

Filter Issue



Flashing Orange - Indicates that it is time to order a new Filter. From the time it begins to flash orange, you have 30 days or 30 uses (whichever comes first) to replace the Filter. You can still use your SoClean 3+ as normal.

Solid Orange - The Filter is missing. The Filter Door may be open. If a Filter is installed, check your filter door and open/close it securely.

Solid Orange + **Solid Red** ⚠ - The Filter is expired. The Filter must be replaced before another cycle can be run.

Humidity Issue



Flashing Orange - Indicates that there was an internal issue with Humidity during the Bacterial Reduction Cycle. You will see a Solid Orange Bacterial Reduction Level at the end of the cycle. Your tank may need more water or your wick may be missing. If this occurs after your next SoClean 3+ Cycle, contact Customer Care.

Solid Orange + **Solid Red** ⚠ - Call Customer Care.

Hose Port Issue



Flashing Orange - Error detecting the hose. Disconnect and reconnect hose to Hose Connection Port.

Solid Orange -
The hose is not connected to the Hose Connection Port.

Hose Slot Issue



Flashing Orange - Error detecting the hose. Open and close SoClean Lid with hose and mask installed to continue.

Solid Orange - Indicates that your CPAP hose is not present or detected when your SoClean 3+ Lid is closed.

2, 4, 8 Hour Cycle Delay



Flashing Blue

Indicates that the Cycle Delay can be changed by pressing the **Cycle Delay** button. See “Setting a Delayed Cycle Start” section for details.

NOTE: Your hose and mask must be installed with the Lid closed to modify and activate the Cycle Delay.

2, 4, 8 Hour Cycle Delay

Solid Blue

Indicates if a Cycle Delay has been programmed.

Three indicator lights are provided.

One light illuminated	●○○ =	2-hour delay selected
Two lights illuminated	●●○ =	4-hour delay selected
Three lights illuminated	●●● =	8-hour delay selected
No lights illuminated	○○○ =	no cycle start delay selected (default)

Cycle Progress Bar

Progressive Blue

Gradually turns **blue** from left to right to show the progress of a SoClean 3+ Cycle or Fresh Air Cycle.

Flashing Blue

A Cycle cancellation is in progress.

Solid Red

Indicates that an active SoClean 3+ Cycle has been interrupted (example: temporary loss of power).

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	SOLUTIONS
There is a noticeable odor of ozone or unfamiliar odor, or you experience headaches/ migraines, or symptoms such as cough or discomfort in your nose or throat during SoClean 3+ Cycle	Your SoClean 3+ might be damaged.	**Leave the room for 4 hours from when your SoClean 3+ Cycle began.** **Discontinue use of your SoClean 3+.** **Contact SoClean Customer Care before running your machine again.**
You or the person you care for notice feeling any cardiovascular or respiratory distress	You may be extremely sensitive to the smell of the oxidation process.	**Discontinue use of the SoClean 3+.** **Consult your healthcare provider.** **Contact SoClean Customer Care.**

You're developing a rash where the mask touches your face	Skincare or beauty products on the mask may not interact well with ozone. Regular hand washing of your hose and mask may not be taking place.	**Discontinue use of your SoClean 3+ and consult your health care provider.** **Contact SoClean Customer Care.** Regularly wash your hose and mask as instructed by the manufacturer. Use unscented CPAP wipes to clean your mask before and after the SoClean 3+ Cycle.
After repeated use of your SoClean 3+, you experience headaches/migraines, or symptoms such as cough or discomfort in your nose or throat	Regular hand washing of your hose and mask may not be taking place. Skincare or beauty products on the mask may not interact well with ozone.	**If symptoms persist, discontinue use of your SoClean 3+ and consult your health care provider.** **Contact SoClean Customer Care.** Regularly wash your hose and mask as instructed by the manufacturer. Use unscented CPAP wipes to clean your mask before and after the SoClean 3+ Cycle.

SoClean Customer Care: 866-501-3705
Full Troubleshooting Guide can be found in the User Manual.



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1 Vose Farm Road, Peterborough, NH 03458, U.S.A.
Patent: SoClean.com/patents

Issue Date: 07/2026

C001880 Rev H